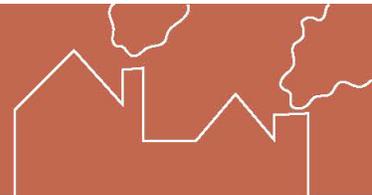


HELPING FROM HOME

TUNE IN TO WATCH LIVE ON METV

NOVEMBER 20TH, 6-8PM



Frequently Asked Questions about RMHC Presents: Helping From Home 2020

1. Where are Helping From Home 2020 festivities being held?

From the comfort of your home! RMHC of the Bluegrass will be hosting a virtual event program LIVE on MeTV from 6-8pm on November 20th. We invite you to sign up to host a watch party and be one of our Helping Hosts! RMHC of the Bluegrass will deliver a Helping Host Party Essentials Kit on November 20th before 4pm. You will be all set at 6pm to tune in to MeTV for a program featuring a family story, full silent auction, exciting entertainment by Ben Sollee, our annual Elizabeth Carey Nahra Legacy of Love award, and much more!

In order to keep the RMHC of the Bluegrass staff, participants, and the families of sick children safe, there will be no gatherings hosted by RMHC of the Bluegrass on November 20th. Event participants are welcome to gather in small groups or with friends and family in their homes if they would like. We would love for you to host a watch party!

2. What is included in the Helping Host Party Essentials Kit?

We have two host party kits available; hosting party for 2, or hosting party for 8. If you are hosting a party of 6, we encourage you to purchase 3 hosting party kits for 2. These are inclusive of 1 Paxton Home candle for each guest, Keeneland Bread Pudding, 1 seasonal floral arrangement handcrafted by Doug Smith Designs + Events, Keeneland's Bread Pudding, Charcuterie board for 8 designed by Cheese, Please! (*Exclusively offered to parties of 8).

3. How much is a Helping Host Party Essentials Kit?

A hosting party for 2 is \$125. A hosting party for 8 is \$500. Visit bit.ly/helpingfromhome2020 to purchase.

4. How do we get our Helping Host Party Essentials Kit?

Participants living within a 25 mile radius of Lexington will have their Helping Host Party Essentials Kit delivered to their doorstep the day of the event, November 20th, before 4pm.

*If the address you would like it delivered to is different from the one provided when purchasing your Helping Host Party Essentials Kit please contact Nicole Tarpoff at ntarpoff@rmhclexington.com

5. I am more than 25 miles away from Lexington. How do I get my kit?

If you are outside the Lexington area and would still like to participate you are welcomed to pick-up your Helping Host Party Essentials Kit on November 20th from 9am-12pm.

If you live in the Lexington area but outside the 25 mile radius please contact Nicole Tarpoff at ntarpoff@rmhclexington.com to see if special arrangements can be made.

6. When will the kit arrive?

Your Helping Host Party Essentials kit will arrive before 4pm on Friday, November 20th, 2020. Make sure you provide your address to us when you purchase your kit so that we can make this delivery!

7. What equipment or software do I need to participate in the event?

To participate in mobile bidding in the silent auction, you will need a Smart Phone, Computer, or tablet with access to an internet web browser. The program portion of the event will be LIVE on MeTV from 6-8pm.

8. What channel is MeTV on?

MeTV in Lexington is on WLEX channel 18.2, for Spectrum users it is channel 186/305. If you are not in Lexington, go to <https://www.metv.com/wheretowatch/zip/> and type in your zip code to find your channel.

9. Will we have early access to bid in the Silent Auction?

Yes! The silent auction will open at least one week before the event. Make sure you're registered by going to bit.ly/helpingfromhome2020 and click "sign-in" in the top right corner.

10. What "activities" will be taking place, and how do we participate in those events?

We are excited to bring some of our traditional McDazzle Gala activities straight to your home! All of the following activities can be accessed through the silent auction bidpal portal or will be presented during our LIVE show on MeTV.

- Silent Auction.
- Featured Silent Auction items.
- Entertainment by Ben Sollee.
- Liquor Pull: For guests aged 21 and up, purchase your chance to win a bottle of wine or liquor valued between \$30-\$250. Every purchase is a winner!
- Former Guest Family Story
- Legacy of Love Award Presentation

11. What items will be included in the Silent Auction and Featured Silent Auction?

RMHC of the Bluegrass will announce Silent Auction items one week before the event and will feature some Auction items in email and social media leading up to the event.

12. I won items in the silent auction/liquor pull. How do I get my stuff?

For gift cards: RMHC of the Bluegrass will mail your gift cards and certificates to the address provided in your bidpal account.

For physical items: Guests with last names starting with A-L can pick up their items from RMHC at 1300 Sports Center Drive Lexington, KY 40502 November 21st 11-1pm. Guests with last names starting with L-Z can pick up their items from RMHC November 21st 1-3pm.

If you can't make it during your pickup window please contact Nicole Tarpoff at ntarpoff@rmhclexington.com to schedule pickup.

All items must be picked up from the Ronald McDonald House Charities of the Bluegrass at 1300 Sports Center Drive, Lexington, KY 40502.

All items must be picked up by December 15, 2020 or your items will gratefully be donated back to RMHC of the Bluegrass.

